

## Key Features

**Built-in Site Security Assessment:** Identify client network vulnerabilities to recommend the right services.

**Standardized Service Plans:** Create and execute service based on your preferences.

**Centralized Dashboard:** Add and manage client networks from a single dashboard.

**Custom Monitoring & Alerting:** Continuous monitoring and alerting based on service plan policies.

**Streamlined Patch Management:** Acquire, test, and apply Microsoft patches automatically or manually.

**Task Automation:** Quickly complete common tasks and remediate simple alerts with 200+ pre-built scripts.

**Remote IT Support:** Promptly resolve customer issues swiftly, from anywhere.

**Detailed Reporting:** Illustrate your contributions, provide transparency, identify areas for improvement.

**PSA Ticketing:** Track and report on customer tickets through built-in features and PSA integrations.

## Operational accelerators

**Network Operations Center (NOC):** Barracuda's Network Operations Center (NOC) delivers reliable 24x7 managed services and technical support, both on-shore and off-shore, to customers as an extension of the MSP's team. It offers synchronized ticketing, reporting, and centralized management for service providers.

**Help Desk:** Barracuda Help Desk works as an extension of service providers' help desk, available via ticketing, phone, email, and chat.

## Security add-on

**Managed antivirus:** Deploy Avast Business Antivirus Pro Plus to all devices under management from Managed Workplace for easy policy configuration and enhanced device security.

## Technical specs

Hardware Requirements	
Single Server Deployment	
Hardware Minimums	4 CPUs, 8 GB RAM
Two Server Deployment	
Application Server	8 logical CPUs with 8 GB RAM and 120 GB disk space for storage
Database Server	8 logical CPUs with 12 GB RAM
Software Requirements	
Operating System	64-bit server operating system with: Microsoft Windows Server 2016 (Standard and Datacenter), Microsoft Windows Server 2012 (Essentials, Standard, and Datacenter), Microsoft Windows Server 2008 R2 (Web, Standard, Enterprise, and Datacenter), Microsoft Windows Server 2012 R2 (Essentials, Standard, and Datacenter)
Database Server	Microsoft SQL 2016 (Recommended), Microsoft SQL 2014, Microsoft SQL Server 2012 with Reporting Services (Standard or Enterprise), Microsoft SQL Server 2008 SP1 or R2 with Reporting Services (Enterprise Edition) with: Microsoft SQL Server 2008 Management Objects, Microsoft SQL Server 2008 Native Client, Microsoft .Net 3.5 SP1
Application Frameworks	Microsoft .NET Framework 3.5, Microsoft .NET Framework 4.6.1 or higher
Web Server	Microsoft .NET Framework 3.5, Microsoft .NET Framework 4.6.1 or higher
Web Browser	Internet Explorer, Google Chrome, Firefox, Safari